

WOODLANDS HOMEOWNERS ASSOCIATION

JUDA VANTACA SYSTEM ACCESS AND FEES

LOGIN TO VANTACA:

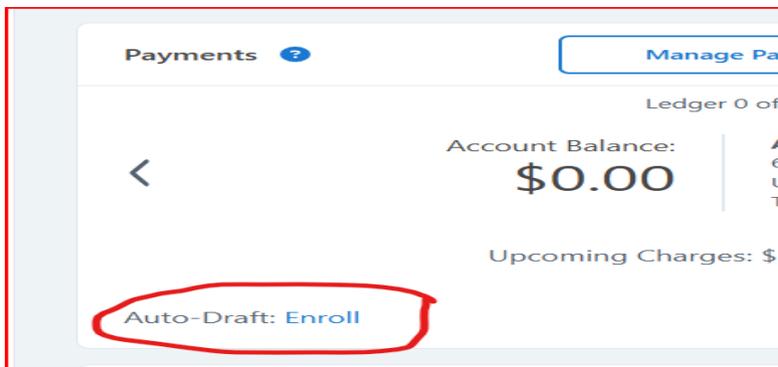
Go to the login page: <https://home.jeafinancialgroup.com/login>

Use the email address associated with your unit to log in. If you do not have your login details, click on 'Forgot your Login" and enter your email. You will receive an email with your temporary password. Please use this to login and change the password once you are logged in. **Please check your Spam or Junk folder if no email is received in your Inbox.**

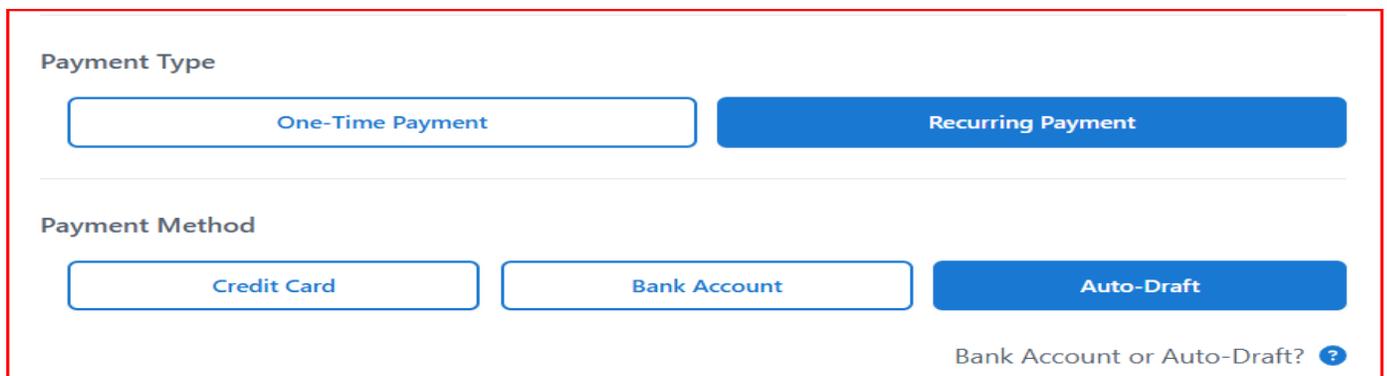
NOTE: If your email is not recognized, please contact Customer Service to update your account.

You will be able to view your account details such as your ledger, that is, all payments made, any outstanding balances, your new account number and your address including your unit number.

If you previously had EFT setup in the OLD system, that was cancelled since this Vantaca system is an entirely new one. If you wish to continue paying via EFT, you will now need to enroll in the Auto-Draft (EFT) option, found on your account page as shown below:



Click on **Enroll** and follow the steps. Please note there is a ONE-TIME Option as well as Recurring, so be careful when choosing the options. You also have the option to select your choice of a Payment Method during the EFT selection process, such as by Credit Card, Bank Account & Auto-Draft.

A screenshot of a web application interface for selecting payment options. It is titled "Payment Type" and "Payment Method". Under "Payment Type", there are two buttons: "One-Time Payment" and "Recurring Payment". Under "Payment Method", there are three buttons: "Credit Card", "Bank Account", and "Auto-Draft". The "Auto-Draft" button is highlighted in blue. At the bottom right, there is a link "Bank Account or Auto-Draft?" with a help icon.

FEES Charged For HOA Maintenance Payments:

Fees previously charged have not changed and are shown in the table below. However, **please note that EFT payments now incur a charge**, also shown in the table below.

Vantaca Pay Fees Payment Method	Description	Per Transaction
Auto-draft (formerly EFT)	Completed once a month and only set for Total Balance	\$2.99 per transaction
e-Check (Bank Account)	Customizable as One-time or Recurring and by the amount to pay	\$4.99 per transaction Transaction amounts greater than \$2000 will also have .1% transaction amount fee
Credit Card (Credit/Debit)	Customizable as One-time or Recurring and by the amount to pay	3.99% of the transaction amount

The following payment methods have not changed, meaning no fees are charged for these 2 options:

Payment Method	Description	Per Transaction
BillPay	Set up through an individual bank	Please consult your banking provider for fees
Coupons + physical check	Provided by the Association	Association expense for each coupon book ordered

Where to Mail a Check:

Maintenance Assessments P.O. Box 189115 Plantation, FL. 33318-9115

Place your account number in the Memo line of the check, failure to do so may result in the payment not being properly applied.

You may also drop off a check at our office: 8211 West Broward Boulevard Suite PH1 Fifth Floor, Plantation, FL